

MUNICIPALITY OF HASTINGS HIGHLANDS
Municipal Performance Measurement Program • 2007 RESULTS

Questions about MPMP results should be addressed to:

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Related documents and links

	FIR Reference	Local Government	2007		
1.1	91 0205 13	Operating costs for governance and corporate management as a percentage of total municipal operating costs.	9.7%		

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS

CONTACT PERSON

The formula for the local government measure was changed in 2007 to align it with the formula for operating costs used by other efficiency measures.

		Fire Services	2007	2006	2005
2.1	91 1102 13	Operating costs for fire services per \$1,000 of assessment.	\$0.50	\$0.51	\$.055

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

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Municipal Performance Measurement Program • 2007 RESULTS

Police Services			2007	2006	2005	2004	2003
3.1	91 1203 13	Operating costs for police services per person.	\$136.82	\$133.72	\$135.87		
3.2	92 1258 07	Violent crime rate per 1,000 persons.	6.5	8.53	3.32	7.68	
3.3	92 1259 07	Property crime rate per 1,000 persons.	29.0	24.16	29.05	38.12	
3.4	92 1263 07	Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).	38.9	36.9	41.2	45.8	
3.5	92 1265 07	Youth crime rate per 1,000 youths.	38.1	19.7	25.4		

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.

Roads			2007	2006	2005	2004	2003
4.1	91 2107 13	Operating costs for paved (hard top) roads per lane kilometre.	\$529.08	\$500.75	\$187.09		
4.2	91 2108 13	Operating costs for unpaved (loose top) roads per lane kilometre.	\$962.78	\$892.68	\$594.56		
4.3	91 2204 13	Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.	\$764.64	\$286.11	\$299.93		
4.4	92 2152 07	Percentage of paved lane kilometres where the condition is rated as good to very good.	92.4%	90.1%	89.8%	88.9%	85.4%
4.5	92 2251 07	Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.	100%	100%	100%	100%	100%

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Solid Waste Management (Garbage)			2007	2006	2005	2004	2003
9.1	91 3403 13	Operating costs for garbage collection per household.	\$38.98	\$40.11	\$29.99		
9.2	91 3503 13	Operating costs for garbage disposal per household.	\$50.94	\$47.56	\$42.41		
9.3	91 3604 13	Operating costs for solid waste diversion (recycling) per household.	\$7.41	\$20.78	\$23.29		
9.4	91 3605 13	Average operating costs for solid waste management (collection, disposal and diversion) per household.	\$97.33	\$108.45	\$95.69		
9.5	92 3452 07	Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.	14.7				
9.6	92 3552 07	Total number of solid waste management facilities owned by the municipality with a Ministry of Environment Certificate of Approval.	9	9	9	9	9

Sch. 92 Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Facility Name	Days 2007	Days 2006	Days 2005	Days 2004	Days 2003
3553					
9.7 3554					
3555					
3556					
3557					
3558					
3559					
3560	<i>Please delete un-used rows</i>				

List facilities in the order they appear in the 2007 FIR.

			2007	2006	2005	2004	2003
9.8	92 3655 07	Percentage of residential solid waste diverted for recycling.	x%	x%	x%	x%	x%
9.9	92 3656 07	Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage).	x%	x%	x%	x%	x%

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There are no weigh scales for use in our waste operations

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MUNICIPALITY OF HASTINGS HIGHLANDS
Municipal Performance Measurement Program • 2007 RESULTS

Parks and Recreation			2007	2006	2005	2004	2003
10.1	91 7102 13	Operating costs for parks per person.	\$0.20	\$	\$		
10.2	91 7202 13	Operating costs for recreation programs per person.	\$	\$	\$		
10.3	91 7303 13	Operating costs for recreation facilities per person.	\$31.23	\$31.37	\$28.47		
10.4	91 7305 13	Operating costs for recreation programs and recreation facilities per person (Subtotal).	\$31.43				
10.5	92 7152 05	Total kilometres of trails.					
10.5	91 7152 07	Total kilometres of trails per 1,000 persons.					
10.6	92 7155 05	Hectares of open space (municipally owned).					
10.6	92 7155 07	Hectares of open space per 1,000 persons (municipally owned).					
10.7	92 7255 07	Total participant hours for recreation programs per 1,000 persons.					
10.8	92 7356 05	Square metres of indoor recreation facilities (municipally owned).					
10.8	92 7356 07	Square metres of indoor recreation facilities per 1,000 persons (municipally owned).					
10.9	92 7359 05	Square metres of outdoor recreation facility space (municipally owned).					
10.9	92 7359 07	Square metres of outdoor recreation facility space per 1,000 persons (municipally owned).					

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

The numerator for the open space measure was redefined in 2006 as hectares of municipally owned open space.

In 2006, the measure for recreation facilities was split into a measure of indoor recreation facilities and a measure of outdoor recreation facility space. The new measures are defined as municipally owned facilities.

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Municipal Performance Measurement Program • 2007 RESULTS

		Libraries	2007	2006	2005	2004	2003
11.1	91 7403 13	Operating costs for library services per person.	\$21.56	\$21.34	\$13.63		
11.2	91 7404 13	Operating costs for library services per use.	\$2.27	\$2.35	\$2.44		
11.3	92 7460 07	Library uses per person.	9.485	7.382	5.583	5.377	
11.4	91 7461 07	Electronic library uses as a percentage of total library uses.	31%	27%	22%	23%	
11.5	92 7462 07	Non-electronic library uses as a percentage of total library uses.	69%	73%	78%	77%	

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