

**MUNICIPALITY**  
Municipal Performance Measurement Program • 2006 RESULTS

**Questions about MPMP results should be addressed to:**

|              |                                    |       |              |
|--------------|------------------------------------|-------|--------------|
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**Related documents and links**

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|  |

**Local Government**

|                |
|----------------|
| Craig Davidson |
|----------------|

| 1.1 GENERAL GOVERNMENT – EFFICIENCY                                                                                                                                                                          |       |       |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-------|--|
|                                                                                                                                                                                                              | 2006  | 2005  |  |
|                                                                                                                                                                                                              | 10.4% | 10.2% |  |
| <p><b>Efficiency Measure</b><br/>Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p><b>Objective</b><br/>Efficient municipal government.</p> |       |       |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                                                              |       |       |  |
| <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.<br/>SLC 91 0204 13 Financial Information Return.</p>                                              |       |       |  |

MUNICIPALITY  
Municipal Performance Measurement Program • 2006 RESULTS

## Fire Services

Chief Jim Robinson

| 2.1 FIRE SERVICES – EFFICIENCY                                                                                                                                  |        |        |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|--------|--|
|                                                                                                                                                                 | 2006   | 2005   |  |
|                                                                                                                                                                 | \$0.51 | \$0.55 |  |
| <p><b>Efficiency Measure</b><br/>Operating costs for fire services per \$1,000 of assessment.</p> <p><b>Objective</b><br/>Efficient fire services.</p>          |        |        |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                 |        |        |  |
| <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.<br/>SLC 91 1102 13 Financial Information Return.</p> |        |        |  |

## Police Services

| 3.1 POLICE SERVICES – EFFICIENCY                                                                                                                                |          |          |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|--|
|                                                                                                                                                                 | 2006     | 2005     |  |
|                                                                                                                                                                 | \$133.72 | \$135.87 |  |
| <p><b>Efficiency Measure</b><br/>Operating costs for police services per person.</p> <p><b>Objective</b><br/>Efficient police services.</p>                     |          |          |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                 |          |          |  |
| <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.<br/>SLC 91 1203 13 Financial Information Return.</p> |          |          |  |

**MUNICIPALITY**  
Municipal Performance Measurement Program • 2006 RESULTS

| <b>3.2 VIOLENT CRIME RATE</b>                                                                                                                                         |             |             |             |             |             |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|-------------|-------------|-------------|
|                                                                                                                                                                       | <b>2006</b> | <b>2005</b> | <b>2004</b> | <b>2003</b> | <b>2002</b> |
|                                                                                                                                                                       | 8.525       | 3.32        | 7.68        | x.x         | x.x         |
| <p><b>Effectiveness Measure</b><br/>Violent crime rate per 1,000 persons.</p> <p><b>Objective</b><br/>Safe communities.</p>                                           |             |             |             |             |             |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                       |             |             |             |             |             |
| <p>SLC 92 1258 07 Financial Information Return.</p>                                                                                                                   |             |             |             |             |             |
| <b>3.3 PROPERTY CRIME RATE</b>                                                                                                                                        |             |             |             |             |             |
|                                                                                                                                                                       | <b>2006</b> | <b>2005</b> | <b>2004</b> | <b>2003</b> | <b>2002</b> |
|                                                                                                                                                                       | 24.155      | 29.05       | 38.12       | x.x         | x.x         |
| <p><b>Effectiveness Measure</b><br/>Property crime rate per 1,000 persons.</p> <p><b>Objective</b><br/>Safe communities.</p>                                          |             |             |             |             |             |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                       |             |             |             |             |             |
| <p>SLC 92 1259 07 Financial Information Return.</p>                                                                                                                   |             |             |             |             |             |
| <b>3.4 TOTAL CRIME RATE</b>                                                                                                                                           |             |             |             |             |             |
|                                                                                                                                                                       | <b>2006</b> | <b>2005</b> | <b>2004</b> | <b>2003</b> | <b>2002</b> |
|                                                                                                                                                                       | 36.942      | 41.23       | 45.8        | x           | x           |
| <p><b>Effectiveness Measure</b><br/>Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).</p> <p><b>Objective</b><br/>Safe Communities.</p> |             |             |             |             |             |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                       |             |             |             |             |             |
| <p>SLC 92 1263 07 Financial Information Return.</p>                                                                                                                   |             |             |             |             |             |

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Municipal Performance Measurement Program • 2006 RESULTS

| <b>3.5 YOUTH CRIME RATE</b>                                                                                                                                                                    |             |             |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|--|
|                                                                                                                                                                                                | <b>2006</b> | <b>2005</b> |  |
|                                                                                                                                                                                                | 19.718      | 25.35       |  |
| <p><b>Effectiveness Measure</b><br/>Youth crime rate per 1,000 youths.</p> <p><b>Objective</b><br/>Safe Communities.</p>                                                                       |             |             |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                                                |             |             |  |
| <p>The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.</p> <p>SLC 92 1265 07 Financial Information Return.</p> |             |             |  |

## Roads

|               |
|---------------|
| Mark Freymond |
|---------------|

| <b>4.1 PAVED ROADS – EFFICIENCY</b>                                                                                                                                   |             |             |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|--|
|                                                                                                                                                                       | <b>2006</b> | <b>2005</b> |  |
|                                                                                                                                                                       | \$500.75    | \$187.09    |  |
| <p><b>Efficiency Measure</b><br/>Operating costs for paved (hard top) roads per lane kilometre.</p> <p><b>Objective</b><br/>Efficient maintenance of paved roads.</p> |             |             |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                       |             |             |  |
| <p>There were more maintenance functions performed in 2006. The effect on this measure reflects this.</p>                                                             |             |             |  |
| <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p> <p>SLC 91 2107 13 Financial Information Return.</p>    |             |             |  |

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Municipal Performance Measurement Program • 2006 RESULTS

| 4.2 UNPAVED ROADS – EFFICIENCY |          |          |  |  |
|--------------------------------|----------|----------|--|--|
|                                | 2006     | 2005     |  |  |
|                                | \$892.68 | \$594.56 |  |  |

**Efficiency Measure**

Operating costs for unpaved (loose top) roads per lane kilometre.

**Objective**

Efficient maintenance of unpaved roads.

**Notes & Key Factors for Understanding Results**

There was more gravel resurfacing completed in 2005.

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.  
SLC 91 2108 13 Financial Information Return.

| 4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY |          |          |  |  |
|----------------------------------------------|----------|----------|--|--|
|                                              | 2006     | 2005     |  |  |
|                                              | \$286.11 | \$299.93 |  |  |

**Efficiency Measure**

Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.

**Objective**

Efficient winter maintenance of roads.

**Notes & Key Factors for Understanding Results**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.  
SLC 91 2204 13 Financial Information Return.

| 4.4 ADEQUACY OF PAVED ROADS |       |       |       |        |        |
|-----------------------------|-------|-------|-------|--------|--------|
|                             | 2006  | 2005  | 2004  | 2003   | 2002   |
|                             | 90.1% | 89.8% | 88.9% | 85.42% | 84.63% |

**Effectiveness Measure**

Percentage of paved lane kilometres where the condition is rated as good to very good.

**Objective**

Pavement condition meets municipal objectives.

**Notes & Key Factors for Understanding Results**

SLC 92 2152 07 Financial Information Return.

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Municipal Performance Measurement Program • 2006 RESULTS

| 4.5 WINTER EVENT RESPONSES                                                                                                                                                                                                                        |      |      |      |      |      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------|------|------|------|
|                                                                                                                                                                                                                                                   | 2006 | 2005 | 2004 | 2003 | 2002 |
|                                                                                                                                                                                                                                                   | 100% | 100% | 100% | 100% | 100% |
| <p><b>Effectiveness Measure</b><br/>Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p><b>Objective</b><br/>Appropriate response to winter storm events.</p> |      |      |      |      |      |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                                                                                                   |      |      |      |      |      |
| <p>SLC 92 2251 07 Financial Information Return.</p>                                                                                                                                                                                               |      |      |      |      |      |

## Solid Waste Management (Garbage)

|                |
|----------------|
| CONTACT PERSON |
|----------------|

| 9.1 GARBAGE COLLECTION – EFFICIENCY                                                                                                                                                                                                                                                                    |         |         |  |  |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|---------|--|--|--|
|                                                                                                                                                                                                                                                                                                        | 2006    | 2005    |  |  |  |
|                                                                                                                                                                                                                                                                                                        | \$40.11 | \$29.99 |  |  |  |
| <p><b>Efficiency Measure</b><br/>Operating costs for garbage collection per household.</p> <p><b>Objective</b><br/>Efficient municipal garbage collection services.</p>                                                                                                                                |         |         |  |  |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p> <p>New Contractor. Collection of recyclables included in above.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p> <p>SLC 91 3403 13 Financial Information Return.</p> |         |         |  |  |  |

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Municipal Performance Measurement Program • 2006 RESULTS

| <b>9.2 GARBAGE DISPOSAL – EFFICIENCY</b>                                                                                                                                                                                                |             |             |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|--|
|                                                                                                                                                                                                                                         | <b>2006</b> | <b>2005</b> |  |
|                                                                                                                                                                                                                                         | \$47.56     | \$42.41     |  |
| <p><b>Efficiency Measure</b><br/>Operating costs for garbage disposal per household.</p> <p><b>Objective</b><br/>Efficient municipal garbage disposal services.</p>                                                                     |             |             |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                                                                                         |             |             |  |
| <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.<br/>SLC 91 3503 13 Financial Information Return.</p>                                                                         |             |             |  |
| <b>9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY</b>                                                                                                                                                                               |             |             |  |
|                                                                                                                                                                                                                                         | <b>2006</b> | <b>2005</b> |  |
|                                                                                                                                                                                                                                         | \$20.78     | \$23.29     |  |
| <p><b>Efficiency Measure</b><br/>Operating costs for solid waste diversion (recycling) per household.</p> <p><b>Objective</b><br/>Efficient municipal solid waste diversion (recycling) services.</p>                                   |             |             |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                                                                                         |             |             |  |
| <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.<br/>SLC 91 3604 13 Financial Information Return.</p>                                                                         |             |             |  |
| <b>9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY</b>                                                                                                                                                                      |             |             |  |
|                                                                                                                                                                                                                                         | <b>2006</b> | <b>2005</b> |  |
|                                                                                                                                                                                                                                         | \$108.45    | \$95.69     |  |
| <p><b>Efficiency Measure</b><br/>Average operating costs for solid waste management (collection, disposal and diversion) per household.</p> <p><b>Objective</b><br/>Efficient municipal solid waste management (Integrated System).</p> |             |             |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                                                                                         |             |             |  |
| <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.<br/>SLC 91 3605 13 Financial Information Return.</p>                                                                         |             |             |  |

MUNICIPALITY  
Municipal Performance Measurement Program • 2006 RESULTS

| <b>9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS</b>                                                                                                                                                                                                |      |      |      |      |      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------|------|------|------|
|                                                                                                                                                                                                                                                                     | 2006 | 2005 | 2004 | 2003 | 2002 |
|                                                                                                                                                                                                                                                                     | X.X  | X.X  | X.X  | X.X  | X.X  |
| <p><b>Effectiveness Measure</b><br/>Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p><b>Objective</b><br/>Improved garbage collection of garbage and recycled materials.</p>        |      |      |      |      |      |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                                                                                                                     |      |      |      |      |      |
| <p>SLC 92 3452 07 Financial Information Return.</p>                                                                                                                                                                                                                 |      |      |      |      |      |
| <b>9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES</b>                                                                                                                                                                                                    |      |      |      |      |      |
|                                                                                                                                                                                                                                                                     | 2006 | 2005 | 2004 | 2003 | 2002 |
|                                                                                                                                                                                                                                                                     | 9    | 9    | 9    | 9    | 9    |
| <p><b>Effectiveness Measure</b><br/>Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.</p> <p><b>Objective</b><br/>Context for solid waste management facility compliance measure.</p> |      |      |      |      |      |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                                                                                                                     |      |      |      |      |      |
| <p>SLC 92 3552 07 Financial Information Return.</p>                                                                                                                                                                                                                 |      |      |      |      |      |

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Municipal Performance Measurement Program • 2006 RESULTS

**9.7 FACILITY COMPLIANCE**

**Effectiveness Measure**

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

**Objective**

Municipal solid waste services do not have an adverse impact on environment.

| Facility Name                     | Days<br>2006 | Days<br>2005 | Days<br>2004 | Days<br>2003 | Days<br>2002 |
|-----------------------------------|--------------|--------------|--------------|--------------|--------------|
|                                   |              |              |              |              |              |
|                                   |              |              |              |              |              |
|                                   |              |              |              |              |              |
|                                   |              |              |              |              |              |
|                                   |              |              |              |              |              |
|                                   |              |              |              |              |              |
|                                   |              |              |              |              |              |
|                                   |              |              |              |              |              |
|                                   |              |              |              |              |              |
| <i>Please delete un-used rows</i> |              |              |              |              |              |

**Notes & Key Factors for Understanding Performance**

Facility Name: SLC 92 3553 03 to SLC 92 3560 03  
 Days: SLC 92 3553 07 to SLC 92 3560 07  
 List facilities in the order they appear in the 2006 FIR.

MUNICIPALITY

Municipal Performance Measurement Program • 2006 RESULTS

| <b>9.8 DIVERSION OF RESIDENTIAL SOLID WASTE</b>                                                                                                                                                                                                                                                                 |             |             |             |             |             |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------|-------------|-------------|-------------|
|                                                                                                                                                                                                                                                                                                                 | <b>2006</b> | <b>2005</b> | <b>2004</b> | <b>2003</b> | <b>2002</b> |
|                                                                                                                                                                                                                                                                                                                 | x%          | x%          | x%          | x%          | x%          |
| <p><b>Effectiveness Measure</b><br/>Percentage of residential solid waste diverted for recycling.</p> <p><b>Objective</b><br/>Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>                                                                                     |             |             |             |             |             |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p> <p>The Municipality does not have weigh scales at the entrances to landfill sites and therefore the amount of waste diverted cannot be calculated until a capacity study has been completed and updated.</p>                                    |             |             |             |             |             |
| SLC 92 3655 07 Financial Information Return.                                                                                                                                                                                                                                                                    |             |             |             |             |             |
| <b>9.9 DIVERSION OF RESIDENTIAL SOLID WASTE<br/>(Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)</b>                                                                                                                                                                           |             |             |             |             |             |
|                                                                                                                                                                                                                                                                                                                 | <b>2006</b> | <b>2005</b> | <b>2004</b> | <b>2003</b> | <b>2002</b> |
|                                                                                                                                                                                                                                                                                                                 | x%          | x%          | x%          | x%          | x%          |
| <p><b>Effectiveness Measure</b><br/>Percentage of residential solid waste diverted for recycling<br/>(based on combined residential and Industrial/Commercial/Institutional tonnage.)</p> <p><b>Objective</b><br/>Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p> |             |             |             |             |             |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                                                                                                                                                                 |             |             |             |             |             |
| SLC 92 3656 07 Financial Information Return.                                                                                                                                                                                                                                                                    |             |             |             |             |             |

MUNICIPALITY  
Municipal Performance Measurement Program • 2006 RESULTS

## Parks and Recreation

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| 10.3 RECREATION FACILITIES – EFFICIENCY |         |         |  |
|-----------------------------------------|---------|---------|--|
|                                         | 2006    | 2005    |  |
|                                         | \$31.37 | \$28.47 |  |

**Efficiency Measure**  
Operating costs for recreation facilities per person.

**Objective**  
Efficient operation of recreation facilities.

**Notes & Key Factors for Understanding Results**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.  
SLC 91 7303 13 Financial Information Return.

| 10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) EFFICIENCY |        |        |  |
|---------------------------------------------------------------------------------|--------|--------|--|
|                                                                                 | 2006   | 2005   |  |
|                                                                                 | \$x.xx | \$x.xx |  |

**Efficiency Measure**  
Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).

**Objective**  
Efficient operation of parks, recreation programs and recreation facilities.

**Notes & Key Factors for Understanding Results**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.  
This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.  
SLC 91 7304 13 Financial Information Return.

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Municipal Performance Measurement Program • 2006 RESULTS

## Libraries

Julie Andrews-Jotham

### 11.1 LIBRARY COSTS PER PERSON – EFFICIENCY

|  | 2006    | 2005    |  |  |  |
|--|---------|---------|--|--|--|
|  | \$21.34 | \$13.63 |  |  |  |

**Efficiency Measure**

Operating costs for libraries per person.

**Objective**

Efficient library services.

**Notes & Key Factors for Understanding Results**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 7403 13 Financial Information Return.

### 11.2 LIBRARY COSTS PER USE – EFFICIENCY

|  | 2006   | 2005   |  |  |  |
|--|--------|--------|--|--|--|
|  | \$x.xx | \$2.44 |  |  |  |

**Efficiency Measure**

Operating costs for libraries per use.

**Objective**

Efficient library services

**Notes & Key Factors for Understanding Results**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 7404 13 Financial Information Return.

**MUNICIPALITY**  
Municipal Performance Measurement Program • 2006 RESULTS

| <b>11.3 LIBRARY USES</b>                                                                                                                                                    |      |        |       |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|--------|-------|--|
|                                                                                                                                                                             | 2006 | 2005   | 2004  |  |
|                                                                                                                                                                             | x.x  | 5.583  | 5.377 |  |
| <p><b>Effectiveness Measure</b><br/>Library uses per person.</p> <p><b>Objective</b><br/>Increased use of library services.</p>                                             |      |        |       |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                             |      |        |       |  |
| <p>SLC 92 7460 07 Financial Information Return.</p>                                                                                                                         |      |        |       |  |
| <b>11.4 ELECTRONIC LIBRARY USES</b>                                                                                                                                         |      |        |       |  |
|                                                                                                                                                                             | 2006 | 2005   | 2004  |  |
|                                                                                                                                                                             | x%   | 22.3%  | 23%   |  |
| <p><b>Effectiveness Measure</b><br/>Electronic library uses as a percentage of total library uses.</p> <p><b>Objective</b><br/>Increased use of library services.</p>       |      |        |       |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                             |      |        |       |  |
| <p>SLC 92 7461 07 Financial Information Return.</p>                                                                                                                         |      |        |       |  |
| <b>11.5 NON-ELECTRONIC LIBRARY USES</b>                                                                                                                                     |      |        |       |  |
|                                                                                                                                                                             | 2006 | 2005   | 2004  |  |
|                                                                                                                                                                             | x%   | 77.7x% | 77%   |  |
| <p><b>Effectiveness Measure</b><br/>Non-electronic library uses as a percentage of total library uses.</p> <p><b>Objective</b><br/>Better information on library usage.</p> |      |        |       |  |
| <p><b>Notes &amp; Key Factors for Understanding Results</b></p>                                                                                                             |      |        |       |  |
| <p>SLC 92 7462 07 Financial Information Return.</p>                                                                                                                         |      |        |       |  |