

THE CORPORATION OF THE MUNICIPALITY
OF HASTINGS HIGHLANDS

BYLAW 2018-084

A BYLAW TO ADOPT AN ACCESSIBLE CUSTOMER SERVICE POLICY
FOR THE CORPORATION OF THE MUNICIPALITY OF HASTINGS
HIGHLANDS

WHEREAS Ontario Regulation 429/07 made under the Accessibility for Ontarians with Disabilities Act, 2005, (AODA) came into force on January 1, 2008 and establishes accessibility standards for customer service.

WHEREAS the Municipality of Hastings Highlands is committed to meeting the standards set out in the Regulation and giving people with disabilities the same opportunity to access our goods and services and allowing them to benefit from the same services, in the same place and in a similar way as other customers;

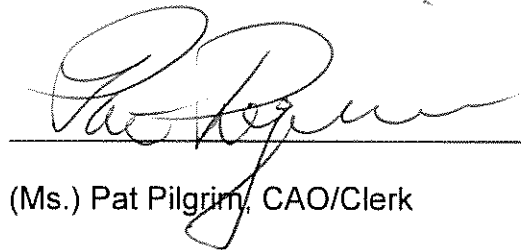
NOW THEREFORE the Council of the Corporation of the Municipality of Hastings Highlands enacts as follows:

1. THAT Council adopts the Accessible Customer Service Policy identified as Schedule "A" attached hereto and forming part of this bylaw.
2. THAT This bylaw shall come into full force and effect on the 18th day of July, 2018.

ENACTED and **PASSED** this 18th day of July, 2018.



Vivian C. Bloom, Mayor



(Ms.) Pat Pilgrim, CAO/Clerk